

# Security, Business Intelligence, made simple

Managed protection, lower cost from Scarsdale Premier Services

Retail

Commercial/Industrial

Property Management

Hospitality

Education

Government



## Retail

Protect your premises, enhance transaction optimization, and improve ROI for global retailers and neighborhood stores. In addition to employee and inventory security, retailers get enhanced loss prevention measures such as video and audio customer interaction, remote bag check, unattended delivery monitoring, contractor and staffing supervision, Sweetheart monitoring, BOLO and more.

## Commercial/Industrial

Save on security monitoring and employee safety while enhancing your ROI. Premier Services intelligently addresses every security problem in your offices, work areas, warehouses or yards. Premier Services also provides comprehensive remote administration and monitoring for Access Control and credentials management.

## Property Management

Get enhanced monitoring, improved safety and a better ROI. Consider Premier Services for offices, shopping centers, warehouses, apartment buildings and yards. Property management professionals and tenants benefit from video alarm verification, remote Doorman or Concierge Services, and remote access control and administration.

## Education

Education professionals can rest easier with video-enhanced security services such as virtual escorts, instant video assist, BOLO alerts, visitor identification and remote guard tours. Premier Services also enhances disaster response and recovery, remote Access Control, opening and closing, and unattended delivery. Meet every security concern you may have with the industry's best suite of tools.

## Hospitality

Hospitality industry managers benefit from and enjoy improved ROI with video-enhanced capabilities such as virtual escorts, surrounding grounds supervision, reduced valet parking nuisance claims and time clock fraud.

## Government

Government facilities, large or small, can immediately benefit from the cost saving capabilities, scalability and flexibility of the Premier Services suite of advanced security tools.

# Scarsdale Premier Services. Capable. Flexible. Affordable.

## Remote Security as a managed service saves time and money, improves ROI and protection for any enterprise

Scarsdale Premier Services remotely manages and administers stand-alone, enterprise-wide or integrated security, Access Control and video systems for any size business or facility. Employing a flexible, scalable platform, these services reduce costs with a focused suite of tools to target your security concerns. Your bottom line is greater ROI and better protection for your employees, facilities and property.

## Outsource Video and Access tasks to Scarsdale

Our staff manages and carries out your security tasks from our monitoring centers, freeing your people to focus on their jobs. Some of our corporate security services are illustrated below.

Call **914-722-2200** to review your company's security profile and learn how to get better protection and enhanced managed services at lower cost.

## Protect your business



### Video Alarm Verification

Premier Services features indoor and outdoor monitoring for pre-dispatch visual alarm verification and many more interactive security tools for your business or enterprise.

### Contractor Supervision

Supervise activities of service providers, including remote check in and out

### Process Supervision

Audit conformance to your predefined processes

### Unattended Delivery

Remotely supervise delivery personnel

### Sweethearting

Watch collaboration between individuals

### Door Held Open supervision

See when a door is held open, by whom

### Retail Index of Persons of Interest

Get alerts or we'll follow your script

### Fraud Investigative Services

Assist case management for returns desk fraud

### BOLO Alert

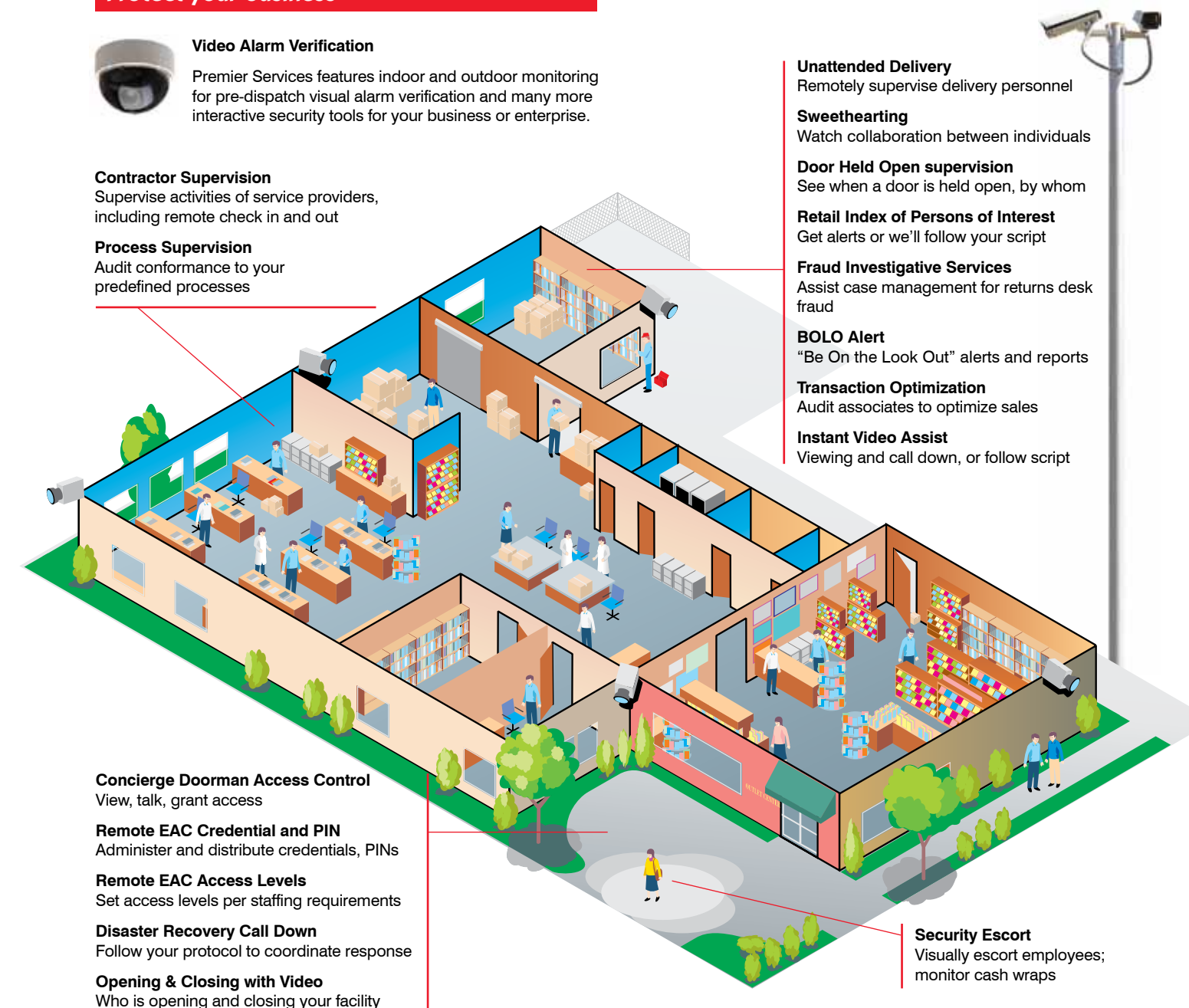
"Be On the Look Out" alerts and reports

### Transaction Optimization

Audit associates to optimize sales

### Instant Video Assist

Viewing and call down, or follow script



### Concierge Doorman Access Control

View, talk, grant access

### Remote EAC Credential and PIN

Administer and distribute credentials, PINs

### Remote EAC Access Levels

Set access levels per staffing requirements

### Disaster Recovery Call Down

Follow your protocol to coordinate response

### Opening & Closing with Video

Who is opening and closing your facility

### Security Escort

Visually escort employees; monitor cash wraps



# Scarsdale Premier Services

Managed security services for building and enterprise applications like Retail, Commercial/Industrial, Property Management, Education, Hospitality, Government and more.

Service	Description	Video	Intrusion	Access
Visual Contractor supervision	Supervise activities of contracted service providers; remote check in and out	•	•	•
Door Held Open supervision	Be alerted when a door is held open and by whom	•	•	•
Opening & Closing with video	Who is opening and closing the facility and when	•	•	•
Retail Alert Index	Alerts on persons of interest or we'll follow your script	•	•	•
Instant Video Assist	Video viewing and call down or we'll follow your script when a button is pushed	•	•	
Unattended Delivery	Supervises unattended delivery within specific areas	•		•
Remote Concierge Doorman	View, talk to visitors, grant access	•		•
Security Escort	Visually escort an employee from the building to their vehicle; monitor cash wrap to cash office	•		
Remote Guard Tour	Virtual guard tour of check points, remote bag check	•		
Remote Bag Check	Visually inspect visitor bags upon entry or exit	•		
Staffing Optimization Awareness	You'll be advised when queued	•		
Transaction Optimization	Audit associates to optimize sales opportunities	•		
Sweetheart Detection & Alert	Get alerts when collaborative shrink may be occurring between associates and perpetrators	•		
Video Alarm Verification	Pre-dispatch video verification of alarm events	•		
Process Supervision and Audit	Visual supervision and audit conformance to processes	•		
Remote Access Control	Administer and distribute credentials and PINs		•	•
Remote Access Control Levels	Set access levels per staffing requirements		•	•
Fraud Investigative Services	Assist case management for returns desk and fraud	•		
Disaster Recovery Call Down	We'll follow your protocol to coordinate communications	—		

**Let Premier Services manage your security**

## Contact Scarsdale today

Call **914-722-2200** for a comprehensive review of your company's security and facility management requirements. Find out how easy and cost effective remotely managed security services can be.

